POLICY:
CONSULTATION AND POSTING OF STAKEHOLDER FEEDBACK

The College routinely requests feedback from members of the profession, the public and other stakeholders to guide the development of policies, guidelines and other documents related to the practice of audiology and speech-language pathology.

Documents that are available for consultation are posted on the College website with clearly specified submission deadlines. Timelines will vary depending on the type of document. For example, by-law changes and regulations are posted for 60 days and standards of practice are posted for 30 days. In addition to posting documents for review on our website, we may also directly contact stakeholders through email.

When possible, feedback is solicited via anonymous surveys. However, all methods of feedback are made available (e.g. e-mail, fax, etc.). To ensure transparency, the feedback received is posted, in its original or aggregate form. The College makes reasonable efforts to remove personal identifiers and information that may identify a third party prior to posting.

Feedback received is reviewed and considered by the Council prior to making any decisions regarding the final version of the policy, standard or document. All feedback is considered, even that which is not incorporated into the final version. When considering how to incorporate feedback, the College considers how comments and suggestions align with the expectation of the professions and CASLPO’s mandate to safeguard the public interest.

Please note: This policy is not intended to apply in those instances when the College circulates surveys for feedback on a variety of existing College processes, services, etc. In these instances, the feedback is not typically posted but summaries will be shared with Council and members. CASLPO reserves the right to remove content that is profane or malicious.