

Preparing for a Gradual Re-start of Services

Ministry of Health Amended Directive #2, as of May 26, 2020
MOH Covid-19 Operational Requirements: Health Sector Restart

Employers, Clinics and Business Owners

Organizational Risk Assessment (ORA)

Pre-condition for re-starting services.
Ensure control measures are in place to mitigate the transmission of infection.
Training and education to professionals on the ORA.

Point of Care Risk Assessment (PCRA)

Ensure PCRA's are routinely carried out for all patients, all care and all interactions.
Assess the clinical task, patient and environment.

See Pandemic Practice Advice #2

1. Modify and Adapt Service Delivery

Have a **system** to decide if patients need to come into the clinic.

Implement a system of virtual care

See Pandemic Practice Advice #6 & #9

2. Physical Distancing Measures

Plexiglass barriers, re-design physical setting, spacing out chairs, limiting number of patients, floor markings.

Provide masks when distancing isn't possible

See Pandemic Practice Advice #5

3. Infection Prevention and Control & Screening

Hand hygiene policy, signage, office and equipment cleaning protocol

Active and passive screening, signage, restricting visitors policy

See Pandemic Practice Advice #1, #3, #5, #7, #8 & #10

4. Personal Protective Equipment (PPE)

Determine use of PPE based on screening and PCRA.

Ensure staff have PPE supply.

Ensure staff have education & training on selection, use and disposal of PPE.

See Pandemic Practice Advice #4