

**From:** CASLPO <caslpo@caslpo.com>  
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College of Audiologists and  
Speech-Language Pathologists of Ontario  
Ordre des audiologistes et  
des orthophonistes de l'Ontario

April 9, 2020

To: All CASLPO Registrants (*Please share with CASLPO Colleagues*)

Today the **Ministry of Health Emergency Operations Centre released an Advisory** to make all health practitioners aware of security issues and vulnerabilities that are being actively exploited in Zoom conferencing software.

The Ministry strongly recommends that organizations that use Zoom, follow the recommended safeguards listed in this Advisory (see page 2). Please forward this Advisory to the IT department at your place of work, regardless of whether you use Zoom.

Ensure you have antivirus/antimalware software on your computer and that it runs frequently. If you are using phones and tablets to communicate through these platforms, consider installing VPN software (APP store). If you find any of the indicators of compromise (potentially malicious activity) on your networks, or have related information or **any questions, please contact** [cyberadvice@ontario.ca](mailto:cyberadvice@ontario.ca).

Stay alert and research the security features for any online communication platform you are using, especially if you are using it to collect, use and disclose personal health information. Issues and vulnerabilities identified for Zoom products may potentially apply to other products.

If you have questions, please contact us at: [Practice Advice Team](#)

**Stay Safe. Stay Healthy!**

Brian O'Riordan  
Registrar

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