

From: CASLPO <caslpo@caslpo.com>
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Subject: Further Guidance Related to Telepractice



College of Audiologists and
Speech-Language Pathologists of Ontario
Ordre des audiologistes et
des orthophonistes de l'Ontario

March 26, 2020

To: All CASLPO Registrants

Further information on virtual healthcare and working from home

1) The Information and Privacy Commission (IPC) have a dedicated page on their website regarding the [impact of COVID-19](#). The IPC recognises the changes in the delivery of healthcare as a result of the pandemic

We understand that these are exceptional circumstances and it may not be possible for you to meet the same standards for security and privacy protection that you normally do. (IPC)

The IPC have provided tips for the use of mobile devices, emails and removing personal health information from the office.

The IPC have closed their offices and are running a skeleton virtual service.

2) Many health care professionals are providing service to patients using virtual platforms. Several platforms are now advising that they are "PHIPA" compliant.

Associations and organizations such as Ontario MD are suggesting the following products:

[Cisco webex](#)

[Doxy.me](#)

[Telesense Canada](#)

[Thera Platform](#)

[VirtualClinic+ \(Insig\)](#)

[Wellx](#)

[WelTel Health](#)

[Zoom](#)

Don't forget to document consent to telepractice services and to the collection, use and disclosure of personal health information via telepractice.

We are in this together. We will get through this together.

If you have questions, please contact us at: [Practice Advice Team](#)

Brian O'Riordan
Registrar

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