

**From:** Henry, Allison (MOHLTC)  
**To:** FHRCO Registrars  
**Sent:** March 30, 2016 10:48 AM  
**Subject:** Transparency Working Group Update

Hello all,

We'd like to take this opportunity to update you on the progress that is being made on the work of the Transparency Working Group (TWG).

Since our last update, the TWG met on November 24, 2015 and January 28, 2016 to plan the projects it will be focusing on in the first half of 2016. As mentioned in the last update, the TWG will initially be looking at approaches that could be consistently applied to all colleges to advance the following strategic objectives:

- a) Making more Information Publicly Available (e.g. what information could be made available to the public to help the public understand College processes and decisions?), and
- b) Making the Decision-Making Process More Open and Accountable (e.g. how can engagement between colleges and the public be enhanced?).

The TWG categorized these objectives as "Open Information" and "Public Engagement", and agreed to develop the following deliverables under these categories:

#### Open Information

##### 1. Guide on Register Information

- A goal of this guide is to explain to the public what information they can expect to find on college registers, and what information they will not find. It will also aim to establish greater consistency among colleges regarding certain content in the registers.

##### 2. Guide on Posting Council Meeting Materials

- The purpose of this guide would be to explain to the public what information they can expect colleges to be posting regarding their Council meetings and decision-making, and establish greater consistency among colleges regarding their practices in posting Council meeting materials.

##### 3. Guide on Colleges' Complaints and Discipline Processes

- The purpose of this guide would be to provide to the public a general overview of what to expect if they file a complaint about a regulated health professional, and if an allegation is referred to the Discipline Committee. It will explain to the public how these processes will help the public, and what matters these processes cannot address.

## Public Engagement

### 4. College Toolkit and Best Practices on Public Engagement

- The intent of this deliverable would be to provide the colleges a toolkit and guidance on how to enhance engagement between the colleges and the public, so that the public is provided more opportunities to provide feedback and input regarding colleges' policy and/or decision-making.

Smaller working groups of the TWG are meeting frequently and will be busy in the upcoming months to flesh out these deliverables. We will continue to provide updates as we move along in this initiative, and as development of these deliverables progresses.

For your information, the complete membership list for the Transparency Working Group is provided below.

#### Co-Chairs

Irwin Fefergrad, Registrar, Royal College of Dental Surgeons of Ontario (RCDSO)

Allison Henry, Director (A), Ministry of Health and Long-Term Care

#### Patient/Public Representatives

Marianne Park, Public Member, Council of the RCDSO

Stephanie Greco, Patient Representative North East Toronto Health Link

#### Broader Health Sector

Joanne Flewwelling, Executive Vice President Clinical Services and Chief Nursing Executive, William Osler Health System

Cathy Hecimovich, CEO Central West CCAC

#### Colleges

Kevin McCarthy, Manager, Strategy, College of Nurses of Ontario

Maureen Boon, Senior Advisor, Executive Office, College of Physicians and Surgeons of Ontario

Anne Resnick, Deputy Registrar, Ontario College of Pharmacists

Caroline Morris, Director of Professional Practice, College of Medical Radiation Technologists of Ontario

Anita Ashton, Director, Professional Conduct, College of Physiotherapists of Ontario

Marina Solakhyan, Manager, Governance and Regulatory Policy, College of Midwives of Ontario

Jeremy Quesnelle, Director of Professional Practice, College of Naturopaths of Ontario

Should you have any questions please contact Rachel Starr at [Rachel.starr@ontario.ca](mailto:Rachel.starr@ontario.ca) or 416-327-8638.

Thank you,

Allison

A/Director  
Health System Labour Relations and Regulatory Policy Branch  
Health Workforce Planning and Regulatory Affairs Division  
56 Wellesley Street West, 12<sup>th</sup> Floor  
Toronto ON M5S 2S3  
416-327-8543