

Transparency:

Making More Information Available to the Public

Frequently Asked Questions

As part of our public protection mandate, the College of Audiologists and Speech-Language Pathologists of Ontario is committed to enhancing transparency. All health care regulators, including CASLPO, are looking at how more information about professional members can be made public. To view the "Transparency Principles" adopted by CASLPO, [click here](#).

What does the College mean by transparency?

The College's role is to support the delivery of safe and ethical audiology and speech-language pathology care to the people of Ontario. Being transparent, -- clear, open and forthright about our processes and decision-making -- is one way we do this. Transparency also means ensuring that our processes and information can be accessed easily by applicants, the public and audiologists and speech-language pathologists.

What work has the College been doing to enhance transparency?

The College has pursued many projects resulting in increased access to information and processes including:

- A clear language initiative across the College to ensure all written communications are concise and clear
- Development of readily accessible, on-line information and processes including registration, quality assurance, the official publication, "**ex-press**", all practice advice, practice standards, regulations and by-laws
- increased membership engagement activities
- Improved accessibility through a newly designed CASLPO website www.caslpo.com

What information is currently available to the public about audiologists and speech-language pathologists?

The public can search for an audiologist or speech-language pathologist using the CASLPO Website by clicking the 'Find an audiologist or speech-language pathologist' button accessible from the main header on every page. This button links to the College's on-line

Public Register of Members. The Register contains information about audiologists and speech-language pathologists' registration history, their current registration status, their most recent practice addresses, allegations related to upcoming discipline hearings, outcomes resulting from disciplinary proceedings and, where applicable, the nature of any terms, conditions or limitations on their certificate of registration.

What is the benefit of making this information public?

Making more information available allows members of the public to make informed decisions about who provides their care, and gives employers more information about who they are hiring.

How are audiologists and speech-language pathologists affected by this change?

The College anticipates that a small number of audiologists or speech-language pathologists will be directly affected by the release of additional information. Only audiologists or speech-language pathologists facing criminal charges/convictions, or a complaint or report addressed through a process with public outcomes, will have information added to their profile on "Find an Audiologist or Speech-Language Pathologist". A very low annual percentage of Ontario's 3800 audiologists and speech-language pathologists become involved in a professional conduct matter at the College.

Are other regulatory Colleges making more information publicly available about their members?

Yes. CASLPO has reviewed the actions being taken by other Colleges and our approach is consistent with what other Colleges are doing.

When will this additional information become available?

The information will likely become available by January 1, 2016.

Learn More, click the links below:

[Letter from Hon Dr. Eric Hoskins, Ministry of Health and Long-Term Care, October 4, 2014](#)

[CASLPO Transparency Initiatives, Letter to Ministry, November 28, 2014](#)

[Letter from Ministry to College Presidents/Registrars/Executive Directors, October 28, 2014](#)

[Advisory Group for Regulatory Excellence \(AGRE\) Transparency Principles \(endorsed by CASLPO\)](#)